With this hassle-free party package at the Zoo, you just choose the animal you would like to see around the Zoo, and we’ll take care of all the details, including the facility rental, goodie bags, drinks, party plates and utensils—and a carousel ride for you and your guests!

Each Party Package Includes:
- Admission to the Zoo
- Building rental for duration of party
- Plates, cups, napkins, utensils, birthday candles, table cloths, & lemonade
- Carousel ride for your group (weather permitting)
- Party favor bags with Zoo goodies
- A Birthday present for the Birthday child

1-2 Year Old Parties Include:
- 2 visits with our Education Animals
- Choice between Giraffe Feeding or Budgie Feeding Experience
- Smash Cake

3 Years and Up Old Parties Include:
- Animal visit with Zoo Staff (Choose from attached list)
- A visit with one of our Education Animals

Cost of your package:

Members:
$275.75 covers 14 people total
***children 2 and under are .75 cents***

Non-members:
$300.75 for 14 people total
***children 2 and under are .75 cents***

Additional guests
- 0-2 year olds are $0.75 each
- Children are $20.75 each
- Adults are $10.75 each
Zoo Animal Birthday Parties
at the Cheyenne Mountain Zoo

Extra Add-on Options:

**General Options:**

- **Extra birthday child:** $10.75 per extra child

**Food Options:**

- **Pre-Ordered Cakes from King Soopers**
  *Must be ordered 10 days before party*
  (You are also permitted to bring your own cake to the party instead.)
  - *For 3 and up parties: Sheet cake $50.00*
  - *Add ice cream at no additional cost with cake*
  - *For 1 and 2 year-old parties: Smash cake included in cost of party*
  - *Just ice cream is a $10.00 additional charge*

- **Pre-ordered large 1-topping pizzas** can be added for $12 each provided by our chefs at the Grizzly Grill. (12 slices in each) *Gluten free option personal pizza is available upon request. Must be ordered 10 days before party*

*Looking for additional options? Spray-on tattoos, tours, and more... CLICK HERE to see our Birthday Add-ons Flyer for more options!*

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**Birthday favors:**

Included in your party package will be a small- age appropriate toy for the birthday child. For each child attending the party, age 3 and over, we will provide a party favor bag, which includes a variety of animal-theme toys in a Zoo-themed colored gift bag. Some of the contents are inappropriate for children under three, due to choking hazard and small pieces; therefore, we will have an alternate party favor for children 2 and under.

**Animal presentation:**

Zoo staff will bring out one educational animal for everyone to see. (This animal is separate from and in additional to the animal you chose at registration.) Although we cannot prearrange which animal will be used in a program, we can usually accommodate a request for “something scaly.” A touch opportunity depends on the type of animal presented.
Before arrival:
We will need the signed Acceptance of Terms form at least one week before your party date. You can email this form to edprograms@cmzoo.org, or fax it to 719.633.2254.

Arrival and pick-up:
Zoo education staff will meet your group at the admissions gate 10 minutes before your party starts. All birthday participants need to be on time. If we wait for latecomers, it takes time away from your party. Please ask your guests to arrive at least 15 minutes earlier than the party start time to assure that your party begins promptly. Also note that you are responsible for transporting any items that you or your guests bring to the Zoo without Zoo assistance. We cannot provide cart service under any circumstance unless booked and paid for prior to your party date.

Please check our Zoo Calendar to decide how early you and your guests need to arrive.
http://www.cmzoo.org/index.php/cmzoo_events/category/zoo-events/list/

Our calendar will show you which events are taking place at the Zoo on the day of your party. Please be aware that if your party takes place on the same day as an event/holiday, allow ample parking time. Sometimes parking off Zoo grounds and taking a shuttle is required on busy days.

*Spring and Summer weekends are always busy Zoo days during good weather*

Some historically busy dates/events:
- Run to the Shrine
- Military Appreciation Week
- Mother’s Day Weekend
- Father’s Day Weekend
- 4th of July Weekend
- Memorial Day Weekend
- Labor Day Weekend
- Teddy Bear Days

(This list does not include every busy day and event, so it is important to check our calendar. You can also call our Administrative Assistant to inquire if an event will be taking place on your party day at (719) 424-7827.)

What to wear:
Party guests should dress comfortably and anticipate spending time outdoors as well as indoors. A waterproof jacket and appropriate walking shoes are recommended. Please dress for the weather (if you live here, you know what we mean).
Zoo Animal Birthday Parties
at the Cheyenne Mountain Zoo

Health and safety:
This is a foremost consideration for all Zoo programs. Participants will be given program rules upon arrival and are expected to follow these rules during their entire stay at the Zoo. For everyone’s safety, we reserve the right to end the program for an individual or group if the rules are not respected. PLEASE FILL OUT THE ENCLOSED WAIVER FORMS AND RETURN THEM TO THE ZOO ON THE DAY OF YOUR PROGRAM. IF WE DO NOT HAVE THE WAIVER FORM BY THE PROGRAM START TIME, WE RESERVE THE RIGHT TO TURN AWAY THAT PARTICIPANT. Zoo personnel are prepared for quick response should an emergency arise. The program mentors carry a First-Aid kit and there is always Zoo staff available that is First-Aid and CPR certified. Additional First-Aid kits are located throughout the Zoo. Also, for the health and safety of the animals, BALLOONS, PINATAS, AND CONFETTI ARE NOT ALLOWED INSIDE THE ZOO.

Birthday Party Payments
Birthday Parties must be arranged at least **two weeks** before the party date.

**First Payment:** A $25 non-refundable deposit is expected at the time of registration.

**Secondary Payment:** Payment for the remainder of your base package, additional guests (above the 14 limit covered by the package) and any extras (pizza, cake, etc.) must be received **TEN DAYS** before the party along with an estimated guest count.

Payments may be made over the phone using a credit card or a check may be sent to:
Cheyenne Mountain Zoo
ATTN: Birthday Parties
4250 Cheyenne Mountain Zoo Road
Colorado Springs, CO 80906

**IMPORTANT:** ALL guests (adults and children) attending your party **MUST** be paid for **BEFORE YOUR PARTY DATE.** Your credit card will be refunded for any guests who did not end up attending your party.

The Zoo reserved the right to turn away any unpaid guests on the day of your party.

Cancellation Policy:
It is your responsibility to have the final payment to us the on due dates. **We reserve the right to cancel your program if there has been no communication on your part 10 days before the program is scheduled to take place.** If you decide to cancel the Birthday Party, all payments received by that date are non-refundable. The Cheyenne Mountain Zoo will only cancel a Birthday Party due to inclement weather that day. In this case, we can either reschedule or, if you desire, process a full refund.

**QUESTIONS:** If you have any further questions or would like to schedule a party, please call at (719) 424-7827

Updated 5/1/2017
Zoo Animal Birthday Parties
at the Cheyenne Mountain Zoo

Frequently Asked Questions

What exactly can I expect from the animal experience at my birthday party?
The animal you choose will be the animal that you and your party guests will visit during your party! During the visit you can expect to learn more about the animal from an experienced Zoo staff member. We also plan for the birthday child to have a special interaction or experience with the animal. Each of these will include a defining moment experience as well as opportunities for photos.

While our Zoo keepers strive to set our animals up for success so that you and your guests have the best experience possible, we cannot guarantee any specific experiences. Possible experiences may include: Feeding or providing enrichment.

*Please keep in mind that special experience opportunities can differ from party to party and from animal to animal.* Depending on the age of the birthday child, an adult will join for the animal experience.

Can I bring my own cake and/or snacks to the Birthday Party?
To make it easier for you, we would love to provide a cake and ice cream for your celebration. You are welcome to bring your own cake, *but we do not allow any other outside food or beverage to be brought for the parties.* If you choose to bring your own cake, you are responsible for carrying those items yourself to and from the party room without Zoo assistance.

If you would like to provide your party guests with pizza, we have wonderful chefs at the Grizzly Grill that will make pizza for your party. *Gluten free* pizza is available upon request. Call 719-424-7827 for more details.

If I have friends who are members, do I still need to pay for them to come to the party?
Yes. Because our Zoo Animal Birthday Party package includes extras even for Zoo members, each party guest will need a ticket specifically for the party. In addition – the membership discount is based only on the member status of the person who booked the party with us. Membership status of other guests at the party does not apply.

What decorations will the Zoo provide?
In an effort to be environmentally friendly, the Zoo provides animal center pieces on colored tablecloths. Some buildings have birthday banners as well as fun paper lanterns! We provide tables for eating as well as a cake and present table.

Can I bring my own decorations?
Yes! However, we are not able to accommodate an early arrival to set up decorations. Decorations will need to be set up quickly when your party first arrives to the party room to drop off personal items, gifts, etc. at the beginning of your party (10:30 am or 2:30 pm). *For safety of the animals we cannot allow balloons, piñatas, or confetti.*
Can I have guests pay for themselves on the day of the party?
Birthday Party guests CANNOT pay at the Zoo’s admission booths if they wish to attend the birthday party. If you want to investigate this option, please contact our Administrative Assistant at 719-424-7827.

Where will my party room be located?
We have three options for the inside portion of your birthday party experience
-Safari Lodge – across from the lion exhibit near Elson’s Place
-Safari Cabin – log cabin classroom near Sky Ride
-Lodge at Moose Lake – event rental space near Grizzly Grill Cafe
These party rooms are also rented for other programs at the Zoo. The spaces accommodate different numbers of party guests.

Is there a cancellation policy for bad weather?
If the Zoo is open to the public, then all scheduled programs at the Zoo will run as planned. If the Zoo decides to close due to bad weather, our first priority will be to reschedule your program for another date.

Can I rent a wagon or wheelchair at the Zoo for my party?
This equipment rental is separate from our Zoo birthday package. These rentals are charged separately through our contracted concessions provider. They cannot be reserved ahead of time so we suggest arriving early the day of the party to make these arrangements.

Can my guests come before the scheduled party to enjoy the Zoo?
YES! The cost of the birthday party includes Zoo admission for the day. We encourage guests to come in before or after the party to experience the entire Zoo. If guests are coming before the scheduled party time, they will need to let the front gate know the birthday party registrants name to enter. Our Zoo education staff will greet you at the front gate 10-minutes before your scheduled start time. We do not have a place to hold gifts, cake, or other supplies before or after the party.

Why is my 0-2 year old child being charged $0.75 to enter the Zoo for a Birthday Party when they were previously admitted for free?
Cheyenne Mountain Zoo is making an effort to help even MORE animals in the wild with the help of each guest that visits. This new $0.75 charge has been added to every guest admission ticket including children ages 0-2 years old.
Cheyenne Mountain Zoo
Release and Waiver of Claim

ALL PARTICIPANTS (or parent/guardian of such) MUST SIGN

We, the undersigned parent, guardian, chaperone or participating adult understand that the staff of Cheyenne Mountain Zoo (the “Zoo”) will perform to the best of their abilities and will endeavor to provide for the safety of all Birthday Party participants; and I hereby covenant and agree as follows:

GENERAL RELEASE. – The undersigned hereby releases and waives any claims that the undersigned may now or hereafter have against the Zoo, its sponsors, trustees, officers, employees or its assigns from and against any and all liabilities, losses, damages, costs or expenses of whatever kind or nature, including attorney’s fees, which the undersigned may incur as a result of any injury to us or our personal property as a result of the participant’s activities undertaken at the Zoo including, without limitation, personal injury and damages thereof including loss of income, earnings, bodily injury, pain and suffering, emotional or mental distress and any and all medical expenses;

ASSUMPTION OF RISK. – The undersigned acknowledges and understands that the Zoo activities undertaken by the participant may involve a certain degree of risk of personal injury and injury to personal property which may result from the person’s participation therein. Such injuries may be caused by other participants, road and other conditions caused by weather, including uneven or damaged terrain, the presence of moisture of mud, obstacles and obstructions upon or under the terrain and other natural or man-made conditions which may be hazardous to the participant or create hazards to the participant’s activities. The undersigned further acknowledges and assumes all risk of injury and/or damage to the participant, which may result from any reason whatsoever thereby;

EMERGENCY. – In the event of an emergency, if I, the undersigned parent, guardian, chaperone or participating adult cannot be reached, I give permission to the Zoo’s supervisory staff to obtain whatever medical attention is necessary for the participant’s well being;

BINDING EFFECT. – The foregoing provisions shall be fully binding upon and shall be effective against the undersigned, its heirs, successors, legal representatives or assigns and shall apply to the actions of the undersigned personally, the undersigned’s family, guests, employees or agents. By signing below, I acknowledge that I understand and accept these requirements and provisions.

PHOTO PERMISSION & CONSENT: We/I acknowledge that the Cheyenne Mountain Zoo might from time to time take photographs of the participants and attendees of Zoo programs and activities and that such photographs might be used in Zoo brochures and Zoo program advertising (the “Photographs”). I further acknowledge that as a result of my participation in Zoo programs and my presence on the Zoo premises, our/my image might from time-to-time be included in the Photographs. We/I hereby authorize the Society and its agents take, use, display, publish, reproduce and distribute any and all Photographs that include my image and to create derivative works based upon all such Photographs.

Name of participant (please print) __________________________

Signature of participant or parent/guardian/group leader __________________________ date __________

Name of participant (please print) __________________________

Signature of participant or parent/guardian/group leader __________________________ date __________

Name of participant (please print) __________________________

Signature of participant or parent/guardian/group leader __________________________ date __________
Acceptance of Terms

This signed form must be received by the Zoo AT LEAST 7 days before your program

I. ____________________________________________________________
Parent of ________________________________ who will be visiting the Cheyenne Mountain Zoo on ________________ for a

* Birthday Party *

I have received and read the program group information packet. I understand that it is my responsibility to ensure that all the members of my group also understand and follow the policies of the Cheyenne Mountain Zoo during our visit, including, but not limited to:

- All participants should anticipate spending time outdoors walking through the Zoo and should dress appropriately.
- All participants must arrive on time. Should you and/or your guests arrive late for your party, extra time cannot be added in replacement. Please arrive extra early on busy Zoo days for parking.
- There must be a signed waiver for each program participant. We reserve the right to turn away any participant for whom there is no waiver.
- Any extra/outside items brought to the Zoo must be transported without Zoo assistance. Cart service cannot be provided unless booked in advance. Limited availability.
- No Alcohol is allowed in the Zoo for these programs.
- The only outside food items allowed in the party room are CAKE and ICE CREAM. Pizza may be purchased through the Zoo if you wish to have additional food options.
- The $25 deposit is non-refundable.
- The final payment is due 10 days before the scheduled program. Additional participants must be approved by the education department so that we may ensure adequate supplies and personnel for your event.
- Your selected animal experience may differ from the provided description. The present Zoo staffer(s) reserve the right to alter the experience based on animal welfare and restraints due to weather conditions.

Furthermore, I understand that failure to comply with the guidelines, as set out in the information packet and as explained by the Zoo’s leader, may result in individual expulsion from the Zoo and/or termination of the program.

Signature  Date

Please sign and return at least one week prior to your visit to:
Cheyenne Mountain Zoo
Education Programs Coordinator
4250 Cheyenne Mountain Zoo Road
Colorado Springs, CO 80906
Or fax to: (719) 633-2254 Attn: Birthday Parties

If you have any questions about the information packet or about this form, please call (719) 424-7827.