Zoo Animal Birthday Parties
at the Cheyenne Mountain Zoo

Spend your birthday celebrating with the zookeepers and animal ambassadors here at Cheyenne Mountain Zoo! Each hassle-free package allows you to choose from our list of animal feeding experiences or animal demonstrations. We’ll take care of the rest, including the facility rental, eco-friendly plates and utensils, lemonade, and a special gift for the birthday kiddo!

Each Party Package Includes:
- Zoo admission for the entire party (Zoo Hours are 9:00 AM – 5:00 PM)
- Special birthday gift for the birthday kiddo (1 Zoobook, 1 Crayon for Conservation, & 1 Animal Painted Bookmark)
- One animal-painted bookmark per child guest
- Coupon for one carousel ride for the entire party
- 25% off coupon for the Thunder God Trading Post
- 2-hour private birthday building rental
- EcoProducts: plates, cups, napkins, bowls & utensils
- Drinks: lemonade & water
- Electronic/printable birthday invitations

1-4 Year Old Parties Include:
- Two Animal Feeding Experiences (see table below)
- One Animal Ambassador (snake, lizard, or turtle/tortoise)
- One Personal Colossal Cupcake for the birthday child

5+ Year Old Parties Include:
- One defining moment for the birthday kiddo during/immediately following a public animal demo
- Two Animal Ambassadors (snake, lizard, or turtle/tortoise)
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### Cost of your package:

<table>
<thead>
<tr>
<th></th>
<th>Weekend Rate</th>
<th>Weekday DISCOUNTED Rate</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>(Friday – Sunday)</td>
<td>(Monday – Thursday)</td>
</tr>
<tr>
<td><strong>Members:</strong></td>
<td>$300.75</td>
<td><strong>Members:</strong> $200.75</td>
</tr>
<tr>
<td><strong>Non-members:</strong></td>
<td>$350.75</td>
<td><strong>Non-members:</strong> $250.75</td>
</tr>
<tr>
<td></td>
<td>**Flat rate for up to 14 people total</td>
<td>**Flat rate for up to 14 people total</td>
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</tbody>
</table>

**Additional guests**
- 0-2 years old: $0.75
- 3+ years old: $17.75

### Add-On Options for all Party Packages
(must be reserved in advance):

- **Animal Ambassador Painting Experience:** $35.00
- **Add-On Animal Ambassador:** $35.00 per animal
- **Golf Cart Rental:** $20.00
- **Extra 1-hr Private Building Rental:** $50.00
- **Birthday Cake:** $50.00 per ½ sheet cake
- **Pizza:** $12.00 per pizza
- **Additional Crayon(s) for Conservation:** $1.00 per crayon
- **Additional Animal Painted Bookmark:** $1.00 per bookmark
- **Additional Zoobook(s):** $3.00 per magazine

To inquire about add-on options, please call **719-424-7827** or email **edprograms@cmzoo.org**
Birthday Gifts:
Included in all birthday party packages is one age appropriate Zoobook and three Crayons for Conservation for the birthday child. We hope that you’ll appreciate our efforts to reduce our carbon footprint by no longer providing goodie bags for birthday parties. Zoobooks and Crayons are available for purchase if you’d like provide your child guests with gifts.
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Animal Demonstrations (included in 5+ year old birthday party packages only):
All birthday guests will attend a public animal demonstration previously selected by the
host during the booking process. CMZ’s public animal demos can get very crowded during
peak season. The mentor facilitating the birthday party will assist getting the party guests to
the demo a few minutes early to try to get a better view during the show. The party guest
experience will vary during the public demo. Keepers will give a public shout out to the
birthday child and then facilitate a special defining moment for the birthday child either
during or directly following the public demo. This defining moment will be a private
premium experience for the birthday child. You can choose wild options like elephants,
otter, and tapirs. As these options change seasonally, be sure to ask what is available during
registration.

Animal Ambassadors (included in all birthday party packages):
One (5+ year old birthday packages) or two (1-4 year old birthday packages) animal
ambassador visitors will travel to the birthday building for an interactive experience. The
experience will be led by the mentor facilitating the birthday party.

Animal Feeding Experiences (included in 0-4 year old birthday party packages only):

<table>
<thead>
<tr>
<th>Available Feeding Experiences (Choose 2):</th>
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</thead>
<tbody>
<tr>
<td>Budgie Buddies</td>
</tr>
<tr>
<td>Bunny</td>
</tr>
<tr>
<td>Chickens</td>
</tr>
<tr>
<td>Giraffe</td>
</tr>
</tbody>
</table>
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Arrival and pick-up:
The mentor facilitating your program will meet your group at the admissions gate 10-minutes prior to the start time. All guests should arrive 15 minutes earlier than the party start time to ensure that your party begins promptly. The party guests are responsible for transporting any items they bring to the Zoo. We cannot provide staff assistance or cart service unless reserved prior to your party date.

Please check our Zoo Calendar to decide how early you and your guests need to arrive.
http://www.cmzoo.org/index.php/cmzoo_events/category/zoo-events/list/

Our calendar will show you which events are taking place at the Zoo on the day of your party. Please be aware that if your party takes place on the same day as an event/holiday, allow ample parking time. Sometimes parking off Zoo grounds and taking a shuttle is required on busy days.

*Spring and Summer weekends are always busy Zoo days during good weather*

Some historically busy dates/events:
Run to the Shrine
Military Appreciation Week
Mother’s Day Weekend
Father’s Day Weekend
4th of July Weekend
Memorial Day Weekend
Labor Day Weekend
Teddy Bear Days

(This list does not include every busy day and event, so it is important to check our calendar. You can also call our Administrative Assistant to inquire if an event will be taking place on your party day at (719) 424-7827).
Acceptance of Terms Contract & Participation Waiver:
Each guest is required to sign a participation waiver. Please return the participation waiver signed by all attending guests and return to the EdVenture mentor facilitating the party upon arrival.
The Acceptance of Terms contract must be signed by the party host and returned to the EdVenture mentor facilitating the party upon arrival.
You can email both forms in advance to edprograms@cmzoo.org, or fax both forms to 719.633.2254.

What to wear:
Party guests should dress comfortably and anticipate spending time outdoors as well as indoors. A waterproof jacket and appropriate walking shoes are recommended.

Health and safety:
This is a foremost consideration for all Zoo programs. Participants will be given program rules upon arrival and are expected to follow these rules during their entire stay at the Zoo. For everyone’s safety, we reserve the right to end the program for an individual or group if the rules are not respected. PLEASE FILL OUT THE ENCLOSED WAIVER FORMS AND RETURN THEM TO THE ZOO ON THE DAY OF YOUR PROGRAM. IF WE DO NOT HAVE THE WAIVER FORM BY THE PROGRAM START TIME, WE RESERVE THE RIGHT TO TURN AWAY THAT PARTICIPANT. Zoo personnel are prepared for quick response should an emergency arise. First-Aid and CPR certified Zoo staff are always on site. Additional First-Aid kits are located throughout the Zoo.

Decorations and Food Policy:
For the health and safety of the Zoo’s animals, BALLOONS, PINATAS, AND CONFETTI ARE PROHIBITED.
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Birthday Party Payments

Birthday Parties must be reserved at least two weeks before the party date.

Non-refundable Deposit: A $75 non-refundable deposit is due at the time you book your reservation. The Cheyenne Mountain Zoo reserves the right to cancel your reservation or release your party date to another guest if the deposit has not been paid.

Final Payment: Full payment for the remaining base package balance is due ten days prior to the party date to secure your reservation. The Cheyenne Mountain Zoo reserves the right to cancel your reservation or release your party date to another guest if payment has not been received.

Payments may be made over the phone using a credit card or a check may be sent to:
Cheyenne Mountain Zoo
ATTN: Birthday Parties
4250 Cheyenne Mountain Zoo Road
Colorado Springs, CO 80906

Cancellation Policy:
You are responsible for submitting your final payment 48-hours before your party date. If payment is not received 48-hours before your party date, Cheyenne Mountain Zoo reserves the right to cancel your party. If your party is cancelled, no refund will be issued. However, you may reschedule your party and apply your deposit to a new date.
If the guest cancels the birthday party, all payments received by that date are non-refundable. If the party does not show up on that party date, no refund will be processed. If the zoo closes for any reason (i.e. an emergency, inclement weather, etc.) a full refund will be processed.

Adjustment Policy:
Adjustments or changes to the birthday theme, animal requests, building request, add-ons or date must be made no less than 2-weeks prior to the party date. Adjustment accommodations cannot be guaranteed if requested less than 2-weeks prior to the party date.
Adjustments or changes to guest numbers, cake orders or pizza orders must be made no less than 48-hours prior to the party. Adjustment accommodations cannot be guaranteed if requested less than 48-hours prior to the party date. No refunds will be issued for adjustments made less than 48 hours before the party.
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Frequently Asked Questions

What exactly can I expect from the animal experience at my birthday party?
During the animal experience guests can expect to learn more about the animal from an experienced Zoo staff member. Each animal experience includes a defining moment for the birthday kiddo and great photo opportunities.

Due to the nature of working with animals, we cannot guarantee any specific experiences. Possible experiences may include: Feeding or providing enrichment.

*Animal experiences and defining moments will differ from party to party and from animal to animal.*

Can I bring my own cake and/or snacks to the Birthday Party?
You are welcome to bring your own cake and ice cream or you may order a safari-themed sheet cake through the zoo. If you choose to bring your own cake, you are responsible for transporting it to and from the party building without Zoo assistance.

*We do not allow other outside food or beverage.* You may order pizza for your party through the Zoo’s exclusive catering company Taste. Gluten free pizza is available upon request. Call 719-424-7827 for more details.

If I have friends who are members, do I still need to pay for them to come to the party?
Yes. Because our Zoo Animal Birthday Party package provides a premium experience for all party guests, each person (including members) will need a ticket specifically for the party. In addition – the membership discount is based only on the member status of the person who booked the party reservation. Membership status of other guests attending the party does not apply.

What decorations will the Zoo provide?
The Zoo provides tables for eating as well as a cake and present table decorated with colorful Cheyenne Mountain Zoo tablecloths. Some buildings also have birthday banners and paper lanterns.

Can I bring my own decorations?
Yes! However, we do not allow guests into the birthday building before the party begins. All set up will need to be done within the 2-hour reservation time. For an additional fee, you may reserve the birthday building for an extra hour to accommodate any decorating time. *For the safety of the zoo animals, balloons, piñatas, or confetti are prohibited.*
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Can I have guests pay for themselves on the day of the party?
Admission gate fees/prices are not applied to Birthday Party reservations. Any birthday payments must be made in the EdVenture Department office inside the main gate across from the Thunder God Trading Post. A guest services attendant in the admission booth can direct you.

Where will my party room be located?
We have three options for the inside portion of your birthday party experience:
- **Safari Lodge** – across from the lion exhibit near Elson’s Place
- **Safari Cabin** – log cabin classroom near Sky Ride
- **Lodge at Moose Lake** – event rental space near Grizzly Grill Cafe
These party rooms are also rented for other programs at the Zoo. The spaces accommodate different numbers of party guests.

Is there a cancellation policy for bad weather?
If the Zoo is open to the public, then all scheduled programs at the Zoo will run as planned. If the Zoo closes unexpectedly due to unforeseen circumstances (i.e. an emergency, bad weather, etc.) your program will be rescheduled or refunded.

Can I rent a wagon or wheelchair at the Zoo for my party?
This equipment rental is separate from our Zoo birthday package. These rentals are charged separately through our contracted concessions provider. They cannot be reserved ahead of time so we suggest arriving early the day of the party to make these arrangements.

Can my guests come before the scheduled party to enjoy the Zoo?
YES! The cost of the birthday party includes Zoo admission for the day. We encourage guests to come in before or after the party to experience the entire Zoo. If guests are coming before the scheduled party time, they will need to let the front gate know the birthday party registrants name to enter. Our Zoo education staff will greet you at the front gate 10-minutes before your scheduled start time. We do not have a place to hold gifts, cake, or other supplies before or after the party.

Why is my 0-2 year old child being charged $0.75 to enter the Zoo for a Birthday Party when they were previously admitted for free?
Cheyenne Mountain Zoo is making an effort to help even MORE animals in the wild with the help of each guest that visits. This new $0.75 charge has been added to every guest admission ticket including children ages 0-2 years old.
ALL PARTICIPANTS (or parent/guardian of such) MUST SIGN

We, the undersigned parent, guardian, chaperone or participating adult understand that the staff of Cheyenne Mountain Zoo (the “Zoo”) will perform to the best of their abilities and will endeavor to provide for the safety of all Birthday Party participants; and I hereby covenant and agree as follows:

GENERAL RELEASE. – The undersigned hereby releases and waives any claims that the undersigned may now or hereafter have against the Zoo, its sponsors, trustees, officers, employees or its assigns from and against any and all liabilities, losses, damages, costs or expenses of whatever kind or nature, including attorney’s fees, which the undersigned may incur as a result of any injury to us or our personal property as a result of the participant’s activities undertaken at the Zoo including, without limitation, personal injury and damages thereof including loss of income, earnings, bodily injury, pain and suffering, emotional or mental distress and any and all medical expenses;

ASSUMPTION OF RISK. – The undersigned acknowledges and understands that the Zoo activities undertaken by the participant may involve a certain degree of risk of personal injury and injury to personal property which may result from the person’s participation therein. Such injuries may be caused by other participants, road and other conditions caused by weather, including uneven or damaged terrain, the presence of moisture of mud, obstacles and obstructions upon or under the terrain and other natural or man-made conditions which may be hazardous to the participant or create hazards to the participant’s activities. The undersigned further acknowledges and assumes all risk of injury and/or damage to the participant, which may result from any reason whatsoever thereby;

EMERGENCY. – In the event of an emergency, if I, the undersigned parent, guardian, chaperone or participating adult cannot be reached, I give permission to the Zoo’s supervisory staff to obtain whatever medical attention is necessary for the participant’s well being;

BINDING EFFECT. – The foregoing provisions shall be fully binding upon and shall be effective against the undersigned, its heirs, successors, legal representatives or assigns and shall apply to the actions of the undersigned personally, the undersigned’s family, guests, employees or agents. By signing below, I acknowledge that I understand and accept these requirements and provisions.

PHOTO PERMISSION & CONSENT: We/I acknowledge that the Cheyenne Mountain Zoo might from time to time take photographs of the participants and attendees of Zoo programs and activities and that such photographs might be used in Zoo brochures and Zoo program advertising (the “Photographs”). I further acknowledge that as a result of my participation in Zoo programs and my presence on the Zoo premises, our/my image might from time-to-time be included in the Photographs. We/I hereby authorize the Society and its agents take, use, display, publish, reproduce and distribute any and all Photographs that include my image and to create derivative works based upon all such Photographs.

Name of participant (please print)

Signature of participant or parent/guardian/group leader __________________ date __________
Acceptance of Terms Contract

This signed contract must be received by the mentor facilitating your program upon your arrival to the Zoo for your preregistered premium program.

I, ____________________________, who will be visiting the Cheyenne Mountain Zoo on ____________________________ for a Birthday Party.

I have received and read the program group information packet. I understand that it is my responsibility to ensure that all the members of my group also understand and follow the policies of the Cheyenne Mountain Zoo during our visit, including, but not limited to:

- All participants should anticipate spending time outdoors walking through the Zoo and should dress appropriately.
- All participants must arrive on time. Should you and/or your guests arrive late for your party, extra time cannot be added in replacement. Please arrive extra early on busy Zoo days for parking (March – September).
- There must be a signed waiver for each program participant. We reserve the right to turn away any participant for whom there is no waiver.
- Any extra/outside items brought to the Zoo must be transported without Zoo assistance. Cart service cannot be provided unless booked in advance. Limited availability.
- No Alcohol is allowed in the Zoo for these programs.
- The only outside food items allowed in the party room are CAKE and ICE CREAM. Pizza may be purchased through the Zoo’s catering company.
- The $75 deposit is non-refundable.
- The final payment is due 48-hours before the scheduled program. Additional participants must be approved by the education department so that we may ensure adequate supplies and personnel for your event.
- Your selected animal experience may differ from the provided description. The present Zoo staff reserve the right to alter the experience based on animal welfare, inclement weather conditions, or other unforeseeable events that may jeopardize the health/safety of our guests and/or animals.

Furthermore, I understand that failure to comply with the guidelines, as set out in the information packet and as explained by the Zoo’s staff, may result in individual expulsion from the Zoo and/or termination of the program.

______________________________
Signature

______________________________
Date

To return this signed contract prior to your visit to:

Cheyenne Mountain Zoo
Education Programs Coordinator
4250 Cheyenne Mountain Zoo Road
Colorado Springs, CO 80906

Or fax to: (719) 633-2254 Attn: Birthday Parties

If you have any questions about the information packet or about this form, please call (719) 424-7827.