

May 2019 - April 2020

ANNUAL REPORT



TABLE OF CONTENTS

Who We Are	3
The Year’s Highlights	4
New Zoo Family Members	7
Conservation	8
EdVenture	11
Numbers at a Glance	12
Financial Summary	15
Donors & Sponsors	16
1926 Society	18

Who We Are

OUR MISSION

A leader in conservation, captive breeding and animal care, Cheyenne Mountain Zoo connects people with wildlife and wild places through experiences that inspire action.

OUR VISION

Every Kid. Every Time. Goosebumps!

Every kid, of any age, will have an experience for a lifetime with every visit.

OUR LEADERS

With only a mission and vision to guide them, these are the people who volunteer their time to make sure the greatness of Cheyenne Mountain Zoo continues.

2019 - 2020 BOARD OF DIRECTORS

Officers

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Tia Ferguson, *Vice Chair*

Vic Andrews, *Treasurer*

Ann Naughton, *Secretary*

Bob Chastain, *President & CEO*

Directors

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JL Austgen

Amy Bales

Matt Carpenter

Mike Edmonds

Peri Faricy

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Nancy Hochman

Lynn Janeczek

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Carol Kleiner

Kevin Kratt

Trevor Miller

Susan Sallee

Mari Sinton-Martinez

Sue Switzer

Sally Veitch

Brenda Whitlock

Gary Winegar

Honorary Director

Katherine H. Loo

The Year's Highlights

ZOO BECOMES "WATER NEUTRAL"



Through a partnership with Trout Unlimited (TU), CMZoo became the first "water neutral" zoo in the world. Under the program, TU arranges for releases of water from storage reservoirs to augment river flows for the benefit of trout populations and the riverine environment. For water year 2020, which runs from Oct. 1, 2019 to Sept. 30, 2020, TU is releasing 51 acre-feet of water from storage to the Rio Grande River or its tributaries on the Zoo's behalf. The Zoo donated \$15,000 of conservation funds to Trout Unlimited to support these releases.

MAHALI'S MEDICAL PROCEDURE



Mahali, 16-year-old male giraffe, underwent a critical and risky procedure on January 30, 2020 to help alleviate pain he appeared to be having in his feet. After exhausting all conservative methods of treatment, the team decided it was in his best interest to anesthetize Mahali and address his issues more aggressively. Anesthetizing a giraffe is risky, so extensive care and preparation went into the procedure, which ended up being completed without any complications. We are seeing some clinical improvement as a result of those treatments. Mahali seems to be weight-bearing much more normally, which includes not shifting weight off his sore front feet as much and not lying down in the middle of the day.

WOLF RESTORATION EFFORTS IN COLORADO'S WILD PLACES



CMZoo took on a new kind of conservation role in 2019, by supporting the Rocky Mountain Wolf Project (RMWP) to petition state government to let the public decide whether to restore gray wolves to their once-native wilds of Colorado. From August to November 2019, the team underwent signature collection training, set up information booths, launched a #WolfWednesday outreach series on social media, incorporated information about the ballot into keeper talks, conducted media interviews for public awareness and participated in roundtable discussions with constituents from each side of the issue. The team gathered 15,298 signatures, contributing to the RMWP's success in making the issue eligible for a public vote in November 2020.

LEOPARD AND TIGER BREEDING RECOMMENDATIONS



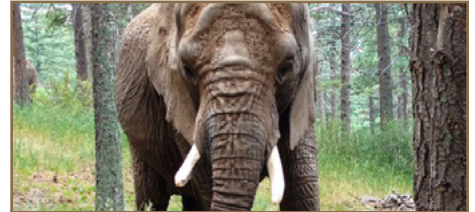
In late 2019, CMZoo accepted the risky responsibility to continue its efforts – and embark on new ones – to support Species Survival Plans (SSP) for Amur leopards and Amur tigers. This important work, led by the Association of Zoos and Aquariums, contributes to the survival of these iconic species by managing the breeding of animals in human care. CMZoo Amur leopards, Anya and Anadyr (ana-DEER), and CMZoo Amur tiger Chewy and a new female, Savelii, who arrived in November 2019, have been selected by the SSP as pairs to breed.

AFRICAN PENGUINS MOVE INTO WATER'S EDGE: AFRICA



In April 2020, CMZoo welcomed 11 African penguins – the first residents of Water's Edge: Africa. They quickly acclimated to each other and to the indoor pool, and began building trust with keepers. The flock will eventually grow to 20 African penguins. These ambassadors for their endangered species will have opportunities to make special connections with guests, up-close and personal. In their one-of-a-kind outdoor beach area, penguins can approach guests without barriers, just like the wallabies do in Australia Walkabout.

MISSY'S 50TH BIRTHDAY



In June 2019, CMZoo invited the public to celebrate our oldest resident's 50th birthday. Our year-round sponsor, Children's Hospital Colorado, presented a well-attended birthday party for Missy, a female African elephant, who participated in special birthday enrichment activities, including receiving an elephant-sized birthday cake. At 50, Missy has surpassed the median life expectancy for female African elephants living in zoos accredited by the Association of Zoos and Aquariums by about 12 years, and is one of the oldest in the U.S. It's possible that she could continue to thrive for many more years. Missy is in good health, and is one of the fastest power-walkers in the herd. Her keepers describe her as, "patient but demanding, kind of like you'd expect a 'Golden Girl' to be."

TUJOH'S EKG TRAINING



Tujoh, a 25-year-old male Bornean orangutan, and his primary trainer, Amy Tuchmann, made CMZoo husbandry training history in late 2019 by successfully completing a voluntary electrocardiogram (EKG). As Tujoh ages, his care team is finding ways to take advantage of new technologies to diagnose medical issues common in great apes, like cardiovascular disease. New pocket-sized diagnostic equipment is a welcome advancement for 340-pound Tujoh, who places two index fingers onto quarter-sized metal discs that take the reading. It only took him a month to learn how to successfully complete the test.

THIRD BEST ZOO LIGHTS



In 2019, Electric Safari was voted Third Best Zoo Lights in USA Today's 10Best Readers' Choice contest. This is the highest ranking the event has ever received, and the fourth year running that Electric Safari has ranked in the top ten Best Zoo Lights in the nation.



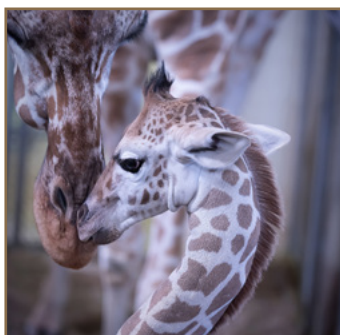


New Zoo Family Members

ZOO BIRTHS



TWO-TOED SLOTH
May 2019 | Bean



RETICULATED GIRAFFE
July 2019 | Viv



HOWLER MONKEY
February 2020 | Riley

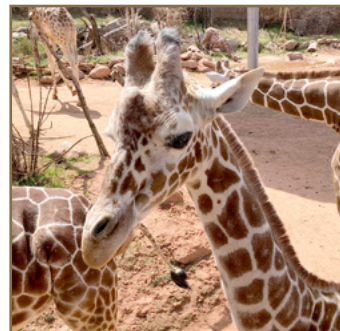
ZOO ADDITIONS



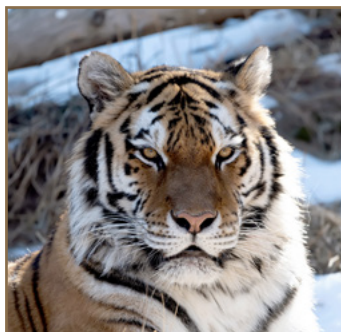
MOUNTAIN LION
May 2019 | Adira, Sitka



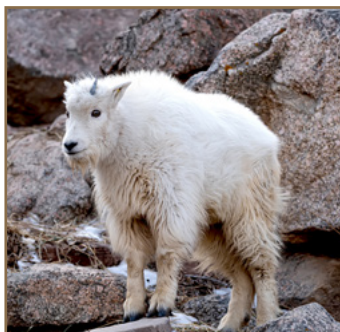
VIRGINIA OPPOSUM
July 2019 | Hutch



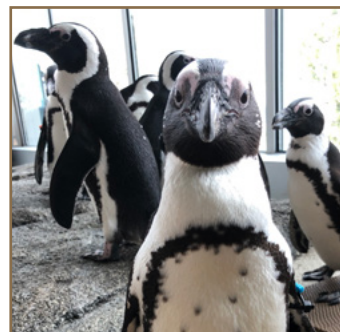
RETICULATED GIRAFFE
September 2019 | Panya



AMUR TIGER
November 2019 | Savelii



ROCKY MOUNTAIN GOAT
November 2019 | Lena



AFRICAN PENGUIN
*April 2020 | Alex, Biggs, Captain,
Darby, Napoleon, Pearl, Percy,
Pomona, Rudo, Rufaro, Safara*

Conservation



PALM OIL | July 2019

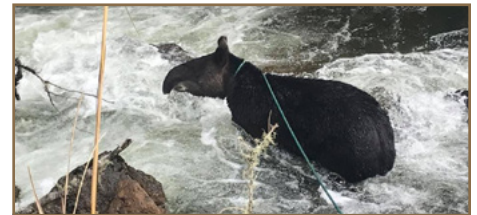
CMZoo's sustainable palm oil team had a big international presence over the last year. Members of the team traveled to Indonesia to train staff at Taman Safari on starting their own palm oil program and also traveled to Malaysia to attend the International Congress for Conservation Biology. Members also traveled to Canada's Accredited Zoos and Aquariums conference to present on CMZoo's palm oil program. Finally, a team member attended the Roundtable on Sustainable Palm Oil's (RSPO) annual conference in Thailand to represent CMZoo in the RSPO's proceedings.

FIELD PROJECTS



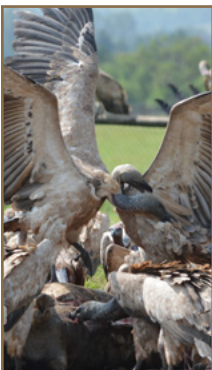
GIRAFFE November 2019

CMZoo staff traveled to Uganda to help transport 15 critically endangered Nubian giraffe to a safer home within Uganda. As part of this project, CMZoo vet staff helped to collect important medical data for an ongoing study to help giraffe in their natural habitat and those in human care.



MOUNTAIN TAPIR December 2019

Four CMZoo staff traveled to Ecuador to satellite collar four mountain tapir. These collars will provide important ecological data that will help inform future conservation efforts for this species. They also visited two schools in the vicinity of this important mountain tapir habitat in order to form meaningful connections with the local community and to share their knowledge and enthusiasm for this species.



VULPRO | Ongoing

VulPro's rescue and rehabilitation of African vultures was in full swing this year with the rescue of 70 vultures and the release of 29 back into the wild. To help bolster the declining wild populations of critically endangered vultures, VulPro's captive breeding facility produced 11 Cape and two African white-backed vulture chicks. The chicks have been fitted with bands and tracking devices and are preparing for their release in 2020.



BLACK FOOTED FERRET & WYOMING TOAD | Ongoing

Two ferret litters were born in the 2019 breeding season. A total of 6 kits and 7 adults raised by CMZoo staff were released into their natural habitat in Fall 2019. In May 2019, CMZoo staff released 196 "headstarted" toads into their native habitat in Wyoming. Some of these toads were outfitted with radio transmitters in order to track their movements and learn more about how to improve post-release survival. An additional 3,579 tadpoles were released in this same area.



QUARTERS FOR CONSERVATION

During the 2019-2020 fiscal year, \$483,710 was raised for field conservation. Each guest received three tokens (worth 25¢ each) to help support the conservation legacy projects of their choice. Cheyenne Mountain Zoo has contributed \$2,989,725 towards field conservation legacy projects since starting to collect tokens in 2008. Q4C is a clear example of how each Zoo visit helps support wildlife.





WILDNIGHT



\$106,963

WILDNIGHT REVENUE

1,737

PARTICIPANTS

110

PROGRAMS

ZOOMOBILE



\$64,262

ZOOMOBILE REVENUE

42,489

OFF-GROUNDS
PARTICIPANTS

219

TOTAL
PROGRAMS

18

AVERAGE
MONTHLY
PROGRAMS

ZOO CAMP



\$214,761

SUMMER CAMP REVENUE

1,081

TOTAL ZOO CAMP
PARTICIPANTS

168

SCHOOL BREAK
CAMP PARTICIPANTS

93

BEST FALL BREAK
ATTENDANCE EVER!

\$223,274

OVERALL CAMP REVENUE
(\$23,043 OVER PROJECTED BUDGET)

DEFICITS ATTRIBUTED TO COVID-19 ZOO CLOSURE MARCH 17 THROUGH
APRIL 30, 2020 (PORTION OF CLOSURE AFFECTING FY19/20).

2019-20 NET REVENUE: -\$46,984
PRE-COVID PROJECTION: \$30,000

THE LOFT



152,342

LOFT ANIMAL
INTERACTIONS

14,500

AVERAGE VISITORS
PER MONTH



Numbers at a Glance

NUMERICAL HIGHLIGHTS

ATTENDANCE NUMBERS

Zoo Attendance

Membership Revenue

DIGITAL MEDIA

Facebook Followers

Instagram Followers

Online Reviews

Website Visits

OTHER NOTABLE NUMBERS

Food & Gift Commissions

Animal Artwork Revenue

EDVENTURE PROGRAMMING

Logged Docent Hours

Teen Participants

ANIMAL FEEDING EXPERIENCE REVENUE

Elephant & Rhino Snack Time

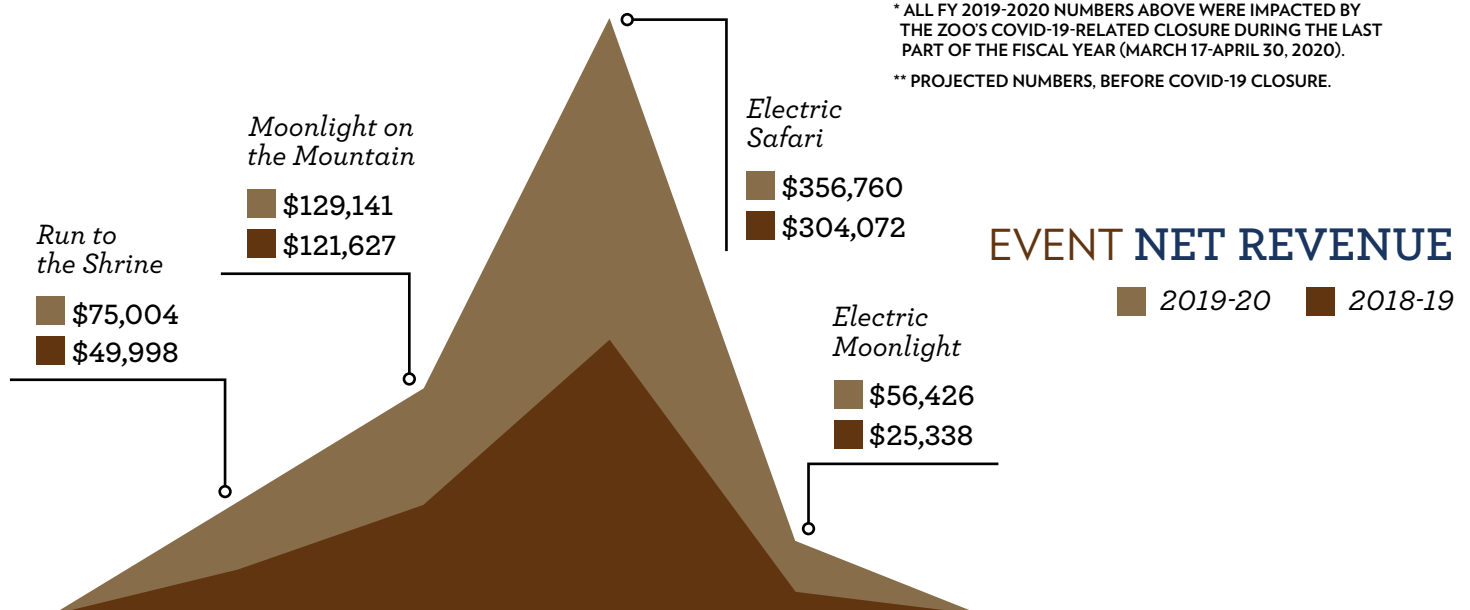
Giraffe Feeding

Goat Nibbles

2019-2020*	2018-2019
744,219 <small>823,000**</small>	764,899
\$2,689,328 <small>\$3,091,000**</small>	\$2,656,917
186,095	169,000
54,900	42,000
5,055	5,181
1,314,094	1,762,096
\$1,440,775 <small>\$1,558,000**</small>	\$1,458,310
\$8,364	\$11,245
19,272	21,405
106	103
\$90,885	\$105,240
\$719,070 <small>\$810,000**</small>	\$753,815
\$13,315	\$12,516

* ALL FY 2019-2020 NUMBERS ABOVE WERE IMPACTED BY THE ZOO'S COVID-19-RELATED CLOSURE DURING THE LAST PART OF THE FISCAL YEAR (MARCH 17-APRIL 30, 2020).

** PROJECTED NUMBERS, BEFORE COVID-19 CLOSURE.







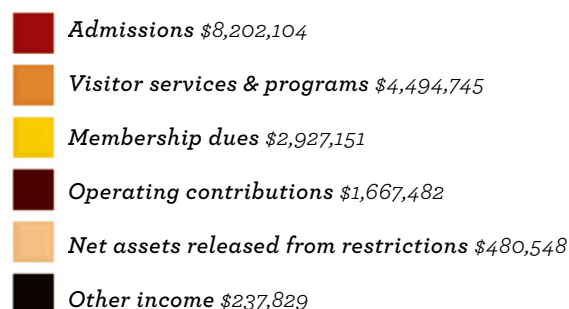
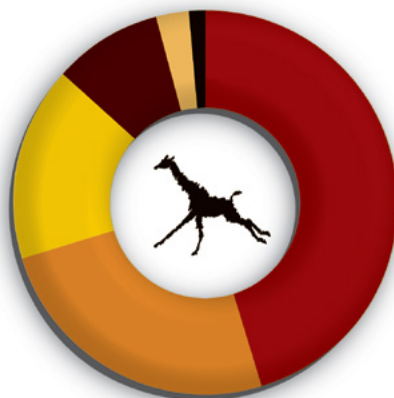
Financial Summary

MAY 1, 2019 - APRIL 30, 2020

Cheyenne Mountain Zoo is one of very few AZA-accredited zoos that does not receive any tax support. The Zoo relies solely on donations, membership dues, admissions and grants for funding. Figures are from 2019-20 audited consolidated financial statements, which are available on the Zoo's website.

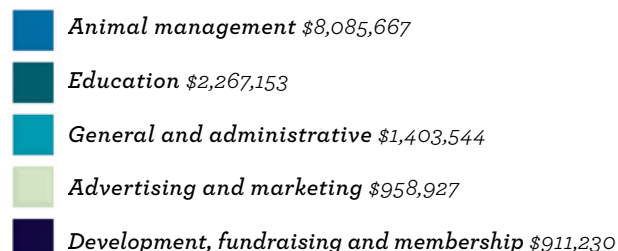
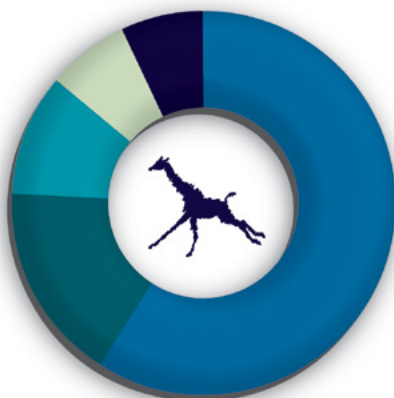
SUPPORT & REVENUE

Total Operating Income
\$18,009,859



ZOO EXPENSES

Total Operating Expenses
\$13,626,521



NET ASSETS

Total Net Assets
\$69,881,751

Net Assets, May 1, 2019	\$65,977,040
Net Surplus from Operations	4,383,338
Insurance Proceeds Advanced, Net of Repairs	550,059
Net Assets Released for Capital Assets	1,192,189
Depreciation	(2,220,875)
Net Assets, April 30, 2020	\$69,881,751

COVID-19 CLOSURE

In Spring 2020, Cheyenne Mountain Zoo experienced an unprecedented impact to its operations and finances. Due to the COVID-19 pandemic, the Zoo was closed from March 17 through June 5, a nearly three-month closure to the public. Many of the figures documented in this annual report were impacted by this closure, including these financial numbers.

Supporting our Cause

Cheyenne Mountain Zoo is grateful to all of our patrons who support our vision of inspiring caring and stewardship of the natural world. As a self-funded facility, our donors and sponsors are critical to our success. Although all gifts are deeply appreciated, space precludes us from individually acknowledging all of our generous friends.

The following supporters contributed gifts of \$2,500 or more (cash or in-kind) from May 2019 to April 2020.

Dr. Charles and Mrs. Celine Afeman
Mr. Tuck and Mrs. Liz Aikin
Anonymous
Mr. Vic and Mrs. Sue Andrews
Jacqueline G. Archer Charitable Trust
Mr. JL and Mrs. Jennifer Austgen
Bain Family Foundation
Mr. Nate and Mrs. Kelly Banet
The Benevity Community Impact Fund
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Broadmoor Jewelry Company
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Mr. Rich Tosches
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The Community Foundation
of Louisville
Mr. Preston and Mrs. Diane Cooper
Mr. Doug and Mrs. Sharon Cotter
Estate of Paul Deery

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Mr. Bob and Mrs. Sue Lanting

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Mr. Dave and Mrs. Lorna Lohmann
Mr. Gary Loo
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Mrs. Mari Sinton-Martinez
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Pepsi Cola
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Pikes Peak Community Foundation
Mrs. Lovena Porter
Estate of Valerie L. Powell
Mr. Howard and Mrs. Jane Price

Dr. Theolyn Price
 Mr. Tom and Mrs. Patricia Radcliffe
 Mrs. Susie Ramsay
 Ms. Sarah Roach
 Mr. Bill and Mrs. Gloria Robertson
 Ms. Cathy Robbins
 Mr. Wayne Rothbaum
 Mr. Andrew and Mrs. Margaret Sabin
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 Mr. Chad Sunderland
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 Vectrus Systems Corporation
 Ms. Sally Veitch

Mr. Robert and Mrs. Rebecca Wallace
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 Mr. Randy and Mrs. Audrey Woodard
 Mr. Alan Wright and
 Mrs. Sue Hall-Wright
 Mr. Ted and Mrs. Nina Wright
 Mr. Rich and Mrs. Penny Young

**Deceased*

Vet Hospital Expansion Campaign Donors

*It takes a lot to care for the Zoo's hundreds of animals, from tarantulas to tigers.
 We're excited to continue our cutting-edge veterinary care with a new hospital expansion.*

Gifts of \$2,500 or more to the Vet Hospital Expansion campaign are recognized below.

Mr. Tuck and Mrs. Liz Aikin
 Anonymous
 Bain Family Foundation
 Mr. Dave and Mrs. Karen Benson
 Benson Foundation
 Mr. Richard and Mrs. Charla Bertrand
 Mrs. Janis Brewster
 Andrea Waitt Carlton
 Family Foundation
 Cheyenne Mountain Zoo Auxiliary
 Ckiefier Enterprises Inc.
 The Community Foundation
 of Louisville
 Mr. Doug and Mrs. Sharon Cotter
 Mr. Robert and Mrs. Devora Detherage

Walter N. and
 Alberta H. Drake Foundation
 Mr. Paul and Mrs. Peri Faricy
 Mr. Dan and Mrs. Tia Ferguson
 Ms. Charlotte Greene
 Mr. David and Mrs. Becky Harrison
 Mr. Bill and Mrs. Helen Holmgren
 Mr. Wes and Mrs. Charlotte Howard
 Mr. Paul Martinez and
 Mrs. Mari Sinton-Martinez
 Sally Brown McInnes &
 John McInnes Charitable Trust
 Mr. Lewis A. Metzger
 The Moniker Foundation
 Mr. Richard and Mrs. Joanie Mooney

Pepsi Cola
 Ms. Lovena Porter
 Dr. Theolyn Price
 Mr. Tom and Mrs. Patricia Radcliffe
 Ms. Sarah Roach
 Mr. Bill and Mrs. Gloria Robertson
 Mr. Wayne Rothbaum
 Mrs. Virginia Snow*
 Mr. Robert and Mrs. Jane Sterritt
 Mr. Dave and Mrs. Kay Van Dykman
 Vectrus Systems Corporation

1926 Society

The following are members of the Zoo's 1926 Society, generous friends who have provided for the Zoo in their wills or estate plans. To learn more about planned giving at the Zoo, contact Kelley Parker at (719) 424-7810.

Mr. Tuck and Mrs. Liz Aikin

Anonymous

Ms. Jacqueline Archer*

Ms. Jeanie Baratono

Ms. Barbara Bates

Mr. Joe Bernolfo

Mr. Richard and Mrs. Charla Bertrand

Dr. John and Mrs. Joanie Bishop

Mr. Jim* and Mrs. Janis Brewster

Mr. Kent* and Mrs. Ann Brosh

Mr. Bruce and Mrs. Patty Cameron

Col. Jo and Mrs. Cindi Carroll

Mrs. Glenn Carson

Ms. Karen Cooper

Ms. Helen Cope*

Mr. Paul* and Mrs. Anita* Deery

Ms. Barbara DeGrand and
Ms. Margaret Garrett

Mrs. Alice Dempster*

Mrs. Cherri Disque

Mr. Howard and Mrs. Ruth Dutzi

Mr. Myron Dye*

Dr. Mike Edmonds

Col. Robert and Mrs. Gayle Emmons

Ms. Susan Engfer

Mr. James and Mrs. Lu Ann Fox

Mrs. Betty Francis*

Mr. Dan Freeley

Mr. Joel and Mrs. Tracey Gazibara

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Mr. Bill* and Mrs. Dorothea Gruenerwald

Ms. Julie Hall

Mr. Brian and Mrs. Linda Hall

Ms. Geri Harrand and
Mr. Dieter Mattern*

Mrs. Nancy Hochman

Mr. Bill and Mrs. Helen Holmgren

Mr. Michael and Mrs. Patricia Iandoli

Mr. Mike and Mrs. Emily Jones

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Mrs. Kathy Loo

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Stan and R. Maureen Myers

Mr. Ted and Mrs. Gail Neher

Mr. Tom and Mrs. Sue Neill

Mr. Kent* and Mrs. Marilyn* Olin

Dr. Ed and Mrs. Mary Osborne

Mr. Michael and Mrs. Carol Pennica

Mr. Charlie Brown and
Ms. Joy Ann Robinson

Mr. John and Mrs. Marie Poyzer

Mr. Howard and Mrs. Jane Price

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Mrs. Judy Rhoads

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Mr. Jack and Mrs. Michel Tomsic

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Mr. David and Mrs. Kay Van Dykman

Mr. Michael Waller and
Mrs. Jennifer Farnsworth

Ms. Gloria Wiersema

Dr. Glenn* and Mrs. Joan* Williams

Mr. Randy and Mrs. Audrey Woodard

Mr. Jack and Mrs. Ellen York

Ms. Kristine Zabrusky

**Deceased*

Capital Campaign Donors

There's always something new at Cheyenne Mountain Zoo! And right now is a very special time – our centennial anniversary is coming up in 2026. As we embark on our next exciting capital project, we are grateful for our loyal donors who continue to support the growth of the Zoo and have been some of the first to contribute to our next capital campaign.

Gifts of \$2,500 or more to the next capital campaign are recognized below.

Anonymous

Bain Family Foundation

Mr. Dave and Mrs. Karen Benson

Benson Foundation

Mrs. Susie Burghart and
Mr. Rich Tosches

Andrea Waitt Carlton Family Foundation

The Community Foundation of Louisville

Mr. Preston and Mrs. Diane Cooper

Mr. Robert and Mrs. Devora Detherage

Alice Gist Dunaway Foundation

Mr. Paul and Mrs. Peri Faricy

Mr. Bill and Mrs. Susan Flis

G.E. Johnson Foundation

Mr. David and Mrs. Becky Harrison

Mr. Tom and Mrs. Connie Hawkins

Mr. Walt and Mrs. Katherine Hieronymus

Mr. Wes and Mrs. Charlotte Howard

Ingenuity Research Corp

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John & Margo Lane Foundation

Mr. Bob and Mrs. Sue Lanting

Ms. Barbara Lucas

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Stan and R. Maureen Myers

Mr. Tom and Mrs. Ann Naughton

Pepsi Cola

Mrs. Lovena Porter

Dr. Theolyn Price

Mr. Wayne Rothbaum

Ms. Cathy Robbins

Harold W. and
Mary Louise Shaw Foundation

Mrs. Virginia Snow*

Mr. Rod and Mrs. Linda Thornton

Ms. Suzanne Twohig

Ms. Sally Veitch

Mr. Gary and Mrs. Brenda Whitlock

**Deceased*

Our Sponsors

The following corporate sponsors recognize the mutually beneficial partnership that Cheyenne Mountain Zoo offers. For sponsorship opportunities, contact Jenny Koch at (719) 633-9925 x114.

Black Bear Diner

Children's Hospital Colorado

Colorado Springs Independent

Colorado Springs Pediatric Dentistry

Cordera

Ent

Green For Life Environmental

Les Schwab Tire Centers

Navy Federal Credit Union

Raising Cane's Chicken Fingers

Toyota

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