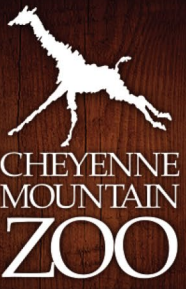


May 2021 - April 2022  
**ANNUAL REPORT**



CHEYENNE  
MOUNTAIN  
**ZOO**

Way Beyond  
Watching







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# Who We Are

**OUR MISSION** A leader in conservation, captive breeding and animal care, Cheyenne Mountain Zoo connects people with wildlife and wild places through experiences that inspire action.

**OUR VISION** **Every Kid. Every Time. Goosebumps!**  
Every kid, of any age, will have an experience for a lifetime with every visit.

**OUR LEADERS** With only a mission and vision to guide them, these are the people who volunteer their time to make sure the greatness of Cheyenne Mountain Zoo continues.

### 2021 - 2022 BOARD OF DIRECTORS

#### Officers

Hans Mueh, *Chair*  
Tia Ferguson, *Vice Chair*  
Vic Andrews, *Treasurer*  
Ann Naughton, *Secretary*  
Bob Chastain, *President & CEO*

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Ed Anderson	Barbara Kalbli
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Matt Carpenter	Kevin Kratt
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Marsha Fogarty	Sue Switzer
Stephannie Fortune	Sally Veitch
Lynn Janeczek	Brenda Whitlock
Susan Johnson	Gary Winegar

#### Honorary Directors

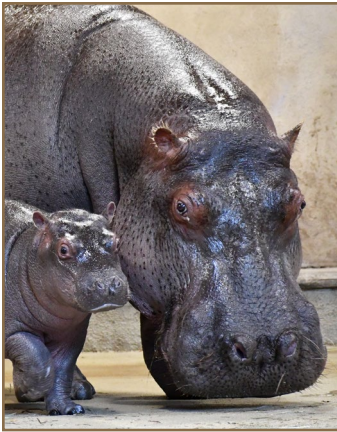
Susie Burghart  
Katherine H. Loo



# The Year's Highlights

## #4 BEST ZOO AND #3 BEST EXHIBIT (JUNE 2021)

For the fifth consecutive year, Cheyenne Mountain Zoo was voted one of the top ten zoos in North America in the USA TODAY 10Best Readers' Choice Awards. This time, America's mountain Zoo was recognized in two categories: #4 Best Zoo in North America and #3 Best Zoo Exhibit in North America, for its Rocky Mountain Wild exhibit.



## FIRST HIPPO BORN AT CMZOO IN 32 YEARS (JULY 2021)

Hippo history was made in July 2021, when 28-year-old mom, Zambezi, welcomed a buoyant bundle of joy to Water's Edge: Africa. The calf was later named Omo through a staff vote. The name continues the tradition of his mom and aunt, Kasai, being named after rivers in Africa.

Water's Edge, the Zoo's newest exhibit, which opened in June 2020, was designed to support the Nile Hippo Species Survival Plan. After countless hours of training, careful introductions and breeding, the Water's Edge team's hard work paid off. Omo came into the world about a year after his dad, Biko, arrived at Water's Edge on a breeding recommendation with Zambezi and Kasai. As a first-time mom, Zambezi had zero experience with youngsters, but took to motherhood instinctively.

The young hippo has captured the hearts of the Zoo's social media fans and beyond. Facebook videos featuring Omo reached more than 27 million people between his birth on July 20, 2021 to the end of April 2022.

## AZA ACCREDITATION (NOVEMBER 2021)

In 2021, Cheyenne Mountain Zoo earned an incredibly rare clean report of inspection and its seventh consecutive five-year accreditation from the Association of Zoos and Aquariums (AZA). In nearly 50 years of accreditations, CMZoo is only the fourth organization to earn a 'clean' report, which means there wasn't a single major or minor concern reported.

Colorado Springs Mayor John Suthers joined Cheyenne Mountain Zoo President and CEO, Bob Chastain, to recognize the Zoo's staff at a special mid-day event, which was attended by all local media and a statewide news radio station.

To maintain accreditation with the AZA, organizations must apply and be inspected every five years. CMZoo has been consistently accredited since 1983. The accreditation process includes a lengthy application and a multi-day on-site inspection by the Accreditation Commission, a team of accomplished zoo and aquarium professionals. The Accreditation Commission inspected 342 standards during their on-site review of the Zoo.



## RECORD-BREAKING DAYTIME ATTENDANCE

As the Zoo's presence on a national stage grows, so does its attendance. Contributors to this growth include recognition as a top zoo in the U.S., celebrated animal breeding and husbandry programs, and a completely clean report of inspection from the Association of Zoos and Aquariums.

After being closed for six weeks in FY 21-22 (and 12 weeks total) during the COVID-19 pandemic, we reopened in June 2020, under the state requirement of managing capacities within the Zoo. To do that, we launched timed ticketing for daytime admission for the first time.

Two years later, the response has been record-breaking. More people than ever are excited to visit the Zoo, and because of timed ticketing, we are providing an experience we're proud of – without off-site shuttling, long lines or overcrowding within the Zoo.

In Fiscal Year 2021-2022, Cheyenne Mountain Zoo's total attendance for daytime visits was 895,159, beating our previous record by more than 100,000 guests.

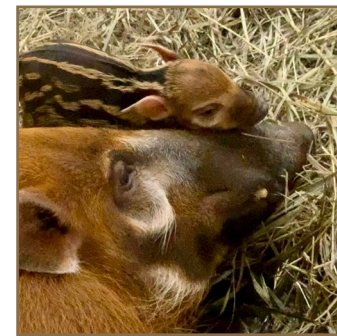




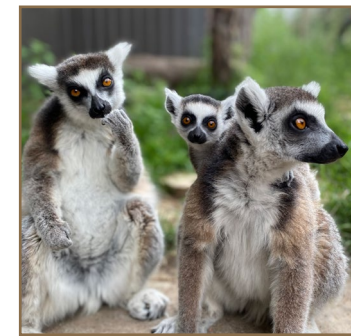


# New Zoo Family Members

## ZOO BIRTHS



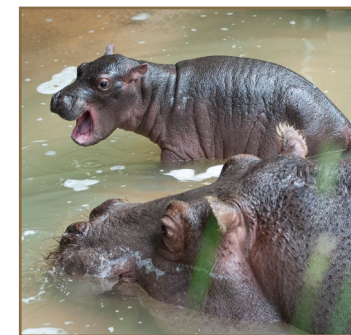
RED RIVER HOG  
*April 24, 2021 | Pinto*



RING-TAILED LEMUR  
*April 26, 2021 | Maky*

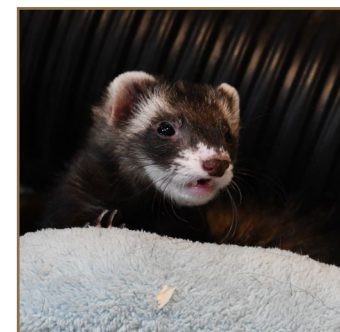


RING-TAILED LEMURS  
*July 11, 2021 | Elo and Anja*

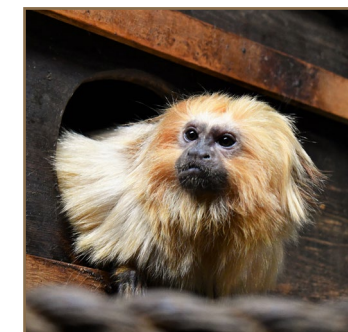


NILE HIPPO  
*July 20, 2021 | Omo*

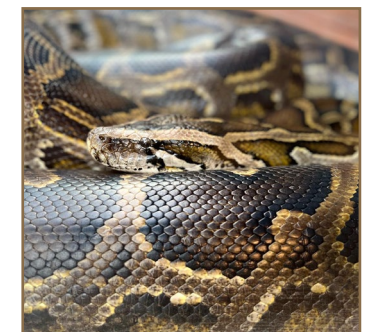
## ZOO ADDITIONS



DOMESTIC FERRET  
*October 2021 | Cyclone*



GOLDEN LION TAMARIN  
*September 2021 | Rio*



BURMESE PYTHON  
*November 2021 | Mr. Slithers*



Q4C ONGOING CONSERVATION SUPPORT

Each visit to CMZoo directly supports wildlife conservation. 75¢ from each admission helps fund our long-term conservation projects through Quarters for Conservation (Q4C). Guests and members can show their support for their favorite Q4C efforts by inserting tokens they receive at admissions into kiosks that highlight each beneficiary species at our Q4C kiosks. Since this program started in 2008, guests, members and EdVenture camps have raised more than \$4 million for field conservation!



BLACK-FOOTED FERRETS & WYOMING TOADS

CMZoo continued on-site breeding programs for these endangered prairie species from the U.S. They had been declared extinct in the wild in the 1980s and early 1990s, and are only around today because of decades of recovery efforts. 18 ferret kits were born at CMZoo in the 2021 breeding season, and six juveniles were released into their natural habitat by CMZoo staff and Colorado Parks & Wildlife in the fall. In Spring and Summer 2021, CMZoo staff released 228 yearling "headstart" toads, 58 metamorph toadlets, and 5,338 tadpoles to their native habitat in Wyoming.



PALM OIL | ORANGUTANS

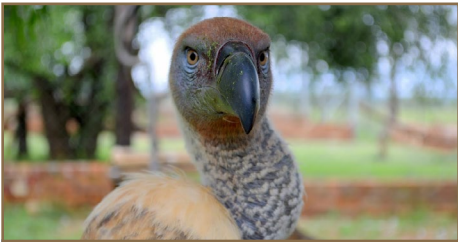
The CMZoo sustainable palm oil team continued to focus on international work through the World Association of Zoos and Aquariums (WAZA). The team was instrumental in the creation of the *WAZA Short Guide on Sustainable Palm Oil* and also made significant headway with PalmOil Scan, an updated global sustainable palm oil app to empower consumers to support certified sustainable palm oil. The team continues to engage with guests on making empowered shopping choices and also with major corporations that need to improve their own palm oil sourcing.



AFRICAN ELEPHANT & RHINOCEROS

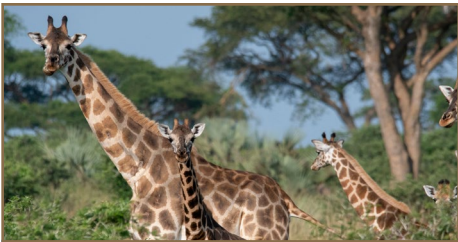
Tsavo Trust, working closely with Kenyan Wildlife Service, continued vital aerial and ground-based reconnaissance in Kenya to protect the last viable

population of "giant tusk" elephants, rhinos and other wildlife from poachers. 1,233 snares and traps were recovered and 120 arrests were made in 2021. CMZoo and Kratt Family Foundation partnered to fund the building of a mechanic workshop at Tsavo Trust headquarters. Previously, repairs to anti-poaching vehicles required an all-day 250-mile trip to the nearby city of Nairobi, removing the vehicles from active duty for a lengthy period of time. With the new mechanic workshop, vehicles can be serviced quickly and efficiently so they can get back to the important job of anti-poaching patrolling.



AFRICAN VULTURES

With support from CMZoo, VulPro continued crucial rescue and rehabilitation work with the rescue of 84 vultures, 50 of which were released back into their natural habitat in South Africa. In some cases, vultures admitted to the rescue facility cannot be re-released due to the severity of their injuries. With medical intervention, however, these birds can still live pain-free and fruitful lives in human care and participate in a breeding program through which their offspring can be released to the wild.



GIRAFFE

CMZoo continued to support critical giraffe conservation work led by our field partners, Giraffe Conservation Foundation and Uganda Wildlife Authority. This year, we supported anti-poaching efforts in Uganda and ongoing monitoring of the giraffe that were translocated in 2019 and 2020 from Murchison Falls National Park to Pian Upe Wildlife Reserve. While giraffe hadn't existed in this region for the past couple decades, ancient local cave art marks their presence in Pian Upe centuries ago. The new population of 29 reintroduced giraffe has been doing well. Part of that group is a young male called "Mr. Kevin," who may become a "founding father" for the next generation of giraffe in Pian Upe.

FIELD WORK FUNDED BY CMZOO MEMBER CONSERVATION VOTE

Every membership helps raise \$25,000 for Q4C and \$75,000 for the annual Member Conservation Vote. Since 2015, including funds allocated in April 2021, the Member Conservation Vote has provided \$600,000 of membership revenue to support field conservation worldwide.



WILDLIFE CORRIDOR IN BORNEO

In March 2021, CMZoo members voted to fund the reforestation of the Genting Wildlife Corridor in partnership with the HUTAN organization in Borneo. HUTAN's all-female reforestation team worked this year to rehabilitate this crucial habitat by planting native tree species known to be favored food items of orangutans and other wildlife. A total of 6,900 tree seedlings of 17 native species were planted and will receive ongoing care until they are fully established. By reforesting this corridor, animals in the area will have more opportunities for safe passage throughout their native habitats.



EAST AFRICAN CROWNED CRANE

In its third consecutive year of CMZoo member support, the International Crane Foundation's work to save crowned cranes in Kenya is gaining momentum. In 2021, 79 chicks were banded in an effort to learn which waterways the cranes depend on and their movement patterns. This information will help researchers understand more about how to protect them. The East African crowned crane is the most endangered subspecies of crowned crane. Community engagement and targeted research are essential to save them from extinction.



AMERICAN BLACK BEAR

In January 2022, CMZoo partnered with Colorado Parks and Wildlife (CPW) to place GPS-tracking devices on two American black bear cubs. These cubs were orphaned in 2021 and were placed in wildlife rehabilitation facilities until their re-release into the wild. CMZoo staff accompanied CPW to take the anesthetized cubs to a safe location in the Pikes Peak area. By tracking these cubs, we hope to gain valuable data on how black bears interact with their environment and mitigate causes of human-wildlife conflicts for bears in our region. The number-one cause of bear-human conflicts is unsecured trash. CPW is currently monitoring the movements of these juvenile bears, and we hope to be able to track more bears next year to help inform future reintroduction and bear management efforts.

SPECIAL CONSERVATION PROJECT

In addition to Q4C and Member Conservation Vote efforts, CMZoo finds opportunities to raise additional funds to support causes through members', guests', staff's and donors' support.

AMUR TIGER CONSERVATION

There are only an estimated 500 Amur tigers remaining in the wild. In May 2021, CMZoo began a new conservation partnership with Wildlife Conservation Society, supporting efforts that provide secure landscapes for tigers to breed and raise young, monitor populations of tigers and their prey, and support law enforcement and anti-poaching efforts using trained rangers with new technology. \$88,170 was raised for Amur tiger conservation in memory of Savelii, our female Amur tiger who passed in March 2021. These contributions came from our local and global community, plus funds from CMZoo.







EdVenture

WILD NIGHT & STARLIGHT SAFARI



\$109,754  
REVENUE  
2,365  
PARTICIPANTS

127  
PROGRAMS (INCLUDING SEVERAL NEW ADULT PROGRAMS)

ZOO EXPLORATION



\$33,127  
REVENUE  
2,133  
PARTICIPANTS  
61  
TOURS (INCLUDING VIRTUAL)

ZOO CAMP



\$289,337  
SUMMER CAMP REVENUE

1,688  
TOTAL CAMP PARTICIPANTS

1,263  
SUMMER CAMP PARTICIPANTS (SOLD OUT FOR THE FIRST TIME EVER!)

44  
FAMILY CAMP PARTICIPANTS (NEW THIS YEAR)

ZOOMOBILE



\$118,000  
REVENUE (FIRST YEAR OVER \$100,000!)

34,798  
OFF-GROUNDS PARTICIPANTS

358  
TOTAL PROGRAMS (RECORD YEAR!)

29  
AVERAGE MONTHLY PROGRAMS

\$316,000

OVERALL CAMP REVENUE (\$85,000 HIGHER THAN PROJECTED BUDGET, AND A NEW RECORD!)



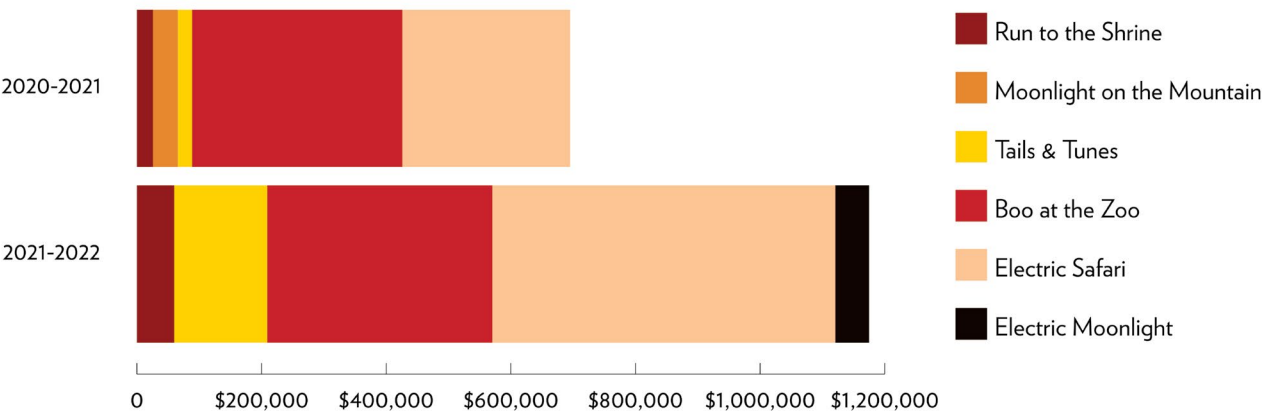


# Numbers at a Glance

## NUMERICAL HIGHLIGHTS

		2021-2022	2020-2021
ATTENDANCE NUMBERS	Zoo Attendance	895,159	651,174
	Membership Revenue	\$3,655,820	\$3,104,988
DIGITAL MEDIA	Facebook Followers	236,177	212,034
	Instagram Followers	73,398	64,872
	YouTube Subscribers	16,635	15,210
	Website Visits	5,931,113	5,602,495
EDVENTURE PROGRAMMING	Logged Docent Hours	11,190	10,295
	Teen Participants	235	140
ANIMAL FEEDING EXPERIENCE REVENUE	Elephant & Rhino Snack Time	\$168,390	\$138,560
	Giraffe Feeding	\$1,134,670	\$742,275
	Animal Encounters	\$178,730	\$75,470
OTHER NOTABLE NUMBERS	Food & Gift Commissions	\$2,277,980	\$1,318,280
	Sky Ride Revenue	\$544,200	\$412,000

## EVENT REVENUE





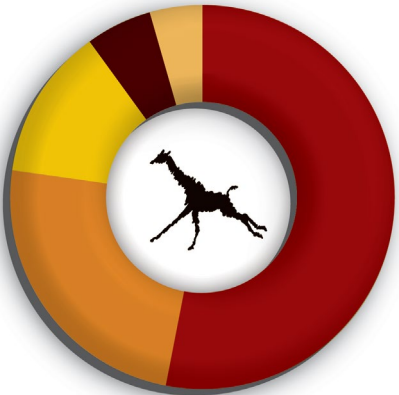


# Financial Summary

MAY 1, 2021 - APRIL 30, 2022

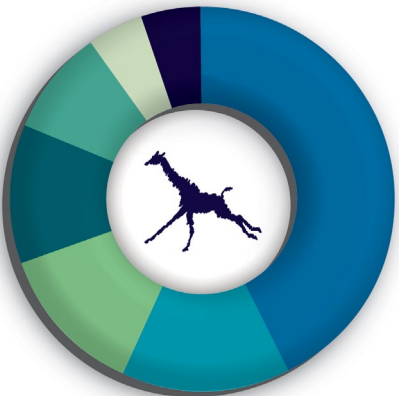
Cheyenne Mountain Zoo is one of very few AZA-accredited zoos that does not receive any tax support. The Zoo relies solely on donations, membership dues, admissions and grants for funding. Figures are from 2021-22 consolidated financial statements, which are available on the Zoo’s website.

SUPPORT  
& REVENUE  
Total Operating Income  
\$27,802,492



- Admissions \$14,754,225
- Visitor services & programs \$6,745,115
- Membership dues \$3,580,484
- Operating contributions \$1,529,043
- Other Income \$1,193,625

ZOO EXPENSES  
Total Operating Expenses  
\$19,847,869



- Animal management \$8,498,131
- Depreciation \$2,843,344
- Education \$2,544,476
- General and administrative \$2,304,200
- Infrastructure upgrades & repairs \$1,744,276
- Development and fundraising \$964,891
- Advertising and marketing \$948,551

\$84,337,640

Unrestricted Net Assets as of April 30, 2022



# Supporting our Cause

*Cheyenne Mountain Zoo is grateful to all of our patrons who support our vision of inspiring caring and stewardship of the natural world. As a self-funded facility, our donors and sponsors are critical to our success. Although all gifts are deeply appreciated, space precludes us from individually acknowledging all of our generous friends.*

**The following supporters contributed gifts of \$2,500 or more (cash or in-kind) from May 2021 to April 2022.**

Achieve Whole Recovery	Cranaleith Foundation, Inc.
Anonymous	Mr. Guy and Mrs. Jinny Cresap
Anna Keesling Ackerman Fund of El Pomar Foundation	Susan J. Darsch Revocable Trust
Dr. Charles and Mrs. Celine Afeman	Mr. Steve and Mrs. Michelle Day
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Mr. Bruce and Mrs. Patty Cameron	The Freda Hambrick Fund of El Pomar Foundation
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Col. Jo and Mrs. Cindi Carroll	Mr. Tom and Mrs. Connie Hawkins
Celebration of Life Fund of Pikes Peak Community Foundation	Mr. Walt and Mrs. Katherine Hieronymus
The Mary K. Chapman Foundation	Ms. Lyda Hill
Cheyenne Mountain Zoo Auxiliary	Mrs. Nancy Hochman
Mr. Lynn and Mrs. Suzanne Claar	Mr. Wes and Mrs. Charlotte Howard

Ms. Cynthia Hunter
Mr. Kyle and Mrs. Sally Hybl
Inasmuch Foundation
Dr. Lisa Jenks
GE Johnson Foundation
Mr. Ron and Mrs. Susan Johnson
Kahala Fund of Pikes Peak Community Foundation
Mr. Jon and Mrs. Kim Kanas
Mr. Doug and Mrs. Diane Kathol
Mr. Ken Keene
Ms. Reveille Kennedy
Kirkpatrick Family Fund
Dr. John and Mrs. Carol Kleiner
Mr. Albert and Mrs. Virginia Kooistra
Mr. Dave and Mrs. Kristi Koscove
Mr. Kevin and Mrs. Jamie Kratt
Mr. Robert and Mrs. Jennifer Kronebusch
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Mr. Douglas Lang
Lanting Family Foundation
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Ms. Lovenia Porter
Mr. Gordon and Mrs. Marta Price
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Ms. Dawn Williams and Ms. Tiffany Dadej-Varga
Mr. Gary Winegar
Dr. Robert and Mrs. Vicki Wolfson
Mr. Randy and Mrs. Audrey Woodard
Mr. Joe and Mrs. Linda Woodford
Mr. Alan S. Wright and Mrs. Susan D. Hall-Wright
Whitelaw and Barbara Wright Charitable Fund

*\*Deceased*

# 1926 Society

*The following are members of the Zoo’s 1926 Society, generous friends who have provided for the Zoo in their wills or estate plans. To learn more about planned giving at the Zoo, contact Kelley Parker at (719) 424-7810.*

Mr. Tuck and Mrs. Liz Aikin
Anonymous
Ms. Jeanie Baratono
Ms. Barbara L. Bates
Mrs. Deborah Bauer
Mr. Scott and Mrs. Michelle Bennewitz
Mr. Joe E. Bernolfo, III
Mr. Dick* and Mrs. Charla Bertrand
Mr. John and Mrs. Joanie Bishop
Mr. Jim* and Mrs. Janis Brewster
Mr. Kent* and Mrs. Ann Brosh
Mr. Charlie Brown and Ms. Joy Ann Robinson
Mr. Bruce and Mrs. Patty Cameron
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Mr. Michael and Mrs. Patricia Iandoli
Mr. Mike and Mrs. Emily Jones
Ms. Beverly Jones-Hanson
Mr. Ken Keene
Mr. Brian and Mrs. Karen Kirouac
Ms. Susan Kite

*Continued on page 18*



*Continued from page 17*

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Mr. Robert and Mrs. Sharon Kushner  
Mrs. Margot Lane  
Mr. Jeff and Mrs. Kathy Langr  
Mr. Bob and Mrs. Sue Lanting  
Ms. Jean Long  
Mrs. Kathy Loo  
Ms. Sarah Lockhart\*  
Ms. Carol Lyndell  
Mr. Alan E. Manley  
Mrs. Kendra Mann  
Mr. Paul Martinez and  
Mrs. Mari Sinton-Martinez  
Mr. John and Mrs. Susan Mayher  
Mr. Bob\* and Mrs. Judy Mollo  
Stan and R. Maureen Myers

Mr. Ted and Mrs. Gail Neher  
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Mr. Kent\* and Mrs. Marilyn\* Olin  
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Dr. Glenn\* and Mrs. Joan\* Williams  
Mr. Randy and Mrs. Audrey Woodard  
Mr. Jack and Mrs. Ellen York  
Ms. Kristine Zabrusky and Mr. Tim McAndries

*\*Deceased*

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Mr. Walt and Mrs. Katherine Hieronymus  
Ms. Lyda Hill  
Mrs. Nancy Hochman  
Mr. Bill and Mrs. Helen Holmgren  
Mr. Wes and Mrs. Charlotte Howard  
Mr. James and Mrs. Louise Hunter  
Mr. Kyle and Mrs. Sally Hybl  
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Ms. Lynn Janeczczek and Mr. Flint Seaton  
Dr. Lisa Jenks  
GE Johnson Foundation  
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Kahala Fund of  
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Mr. James Loo

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